

## eServ Replaces Manual Load Process with Legend for Optimal

### The Goal

Replace tedious manual load process.

### The Challenge

Business processes that include:

- Lifecycle state change
- Recurring loads of new customer data

### The Solution

Use Legend to load data ten times faster than manual process.

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eServ, a Perot Systems Company, had been using a manual load process that included opening files in Pro/ENGINEER (Pro/E) and using Workgroup Manager to check the files into Windchill. eServ's business processes required a lifecycle state change in all of the newly checked-in files through manually modifying the lifecycle state attribute on each loaded Pro/E file in Windchill. Realizing that their manual loading method was overly time consuming, eServ conducted research and decided on Legend based on its superior track record.

Legend for PDMLink has allowed eServ to quickly load files in different directories for various projects and to easily map needed lifecycle state attributes of their current business processes, which eliminates the need to go into Windchill after the load to modify files. Scott Yerbic, Windchill Administrator at eServ, noted, "By using Legend instead of a manual process, we are loading data ten times faster."

Additionally, eServ discovered that Legend for PDMLink can be used not only for initial data loading but also for ongoing data loading several times a week from a constant flow of new projects. eServ plans to continue using Legend on a weekly, if not daily, basis to manage their engineering projects. They also plan to use the attribute mapping ability of Legend for PDMLink in the future to further optimize and enhance their business processes. The Legend for PDMLink wizard-based user interface is a key to its success in the eServ environment. Matt Staser, eServ Engineer, said, "The Legend wizard based user interface led to faster implementation than the alternatives."

eServ, an engineering "valuesourcing" company for CAD development with locations in Peoria and Rock Island, IL, prides themselves in their ability to provide their customers with engineering resources and consulting on new projects daily and saving their customers millions. eServ optimizes engineering designs, finds ways to reduce engineering costs, and supplies engineering resources to partners, allowing them to successfully complete projects on time. When eServ needed to improve their data loading processes, they chose Legend for PDMLink.

As Windchill continues to enhance its footprint in multi-CAD environments, I-Cubed stands out as a trusted partner with experience working with PTC in marquee accounts and complex data integrations. Since 1984, when it first began to open CAD information to the world, I-Cubed has empowered corporations and industries to more effectively leverage information assets in streamlining development processes and improving the quality of finished products. I-Cubed bridges the divide between CAD data and enterprise intelligence.

For additional information on how I-Cubed can assist PTC in displacing competitive PLM systems, contact I-Cubed Sales at [PTCWIN@i-cubed.com](mailto:PTCWIN@i-cubed.com).

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**—Scott Yerbic  
Windchill Administrator,  
eServ**